



## CORONAVIRUS (COVID-19)

### WEEK 3 – UPDATE – March 24, 2020

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March 24, 2020

Dear Valued Team Member,

My message to you this week is simple and heartfelt - Thank You!

Our mission has never been more important, and how we fulfill our mission everyday has never been more apparent than it is right now. In this time of fear and uncertainty we are doing what we've always done in difficult times.

#### **We Step Up.**

Team members are going the extra distance. We're volunteering to work more shifts and longer hours, performing additional and different jobs, and finding ways to bring smiles to each other and to residents who call LVMG and CLV home.

From screening staff and visitors in our lobbies early in the morning and late at night, to preparing special meals and delivering them to resident homes, to developing creative ways to care for, engage, and support residents, the spirit of teamwork and compassion is truly inspiring.

We're stepping up as we continue to take every precaution to protect team members, residents, visitors and the greater community, and to prevent the spread of the Coronavirus.

We're also developing new ways to keep you informed:

- We've added a special Coronavirus area on our websites, including a For Team Members section. There you will find important information and resources from the Centers for Disease Control and Cigna. There are childcare resources and great ideas for Taking Care of Yourself during this time.
- We've expanded our capabilities to communicate with staff by text messages through OnShift. We'll now send important information to your cell phone.



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This week Maryland's Governor issued an executive order temporarily closing all non-essential businesses. Not surprisingly, LSMMD, CLV and LVMG are considered essential organizations. In fact, each of us plays an essential role in carrying out our mission. Depending on the spread of Coronavirus and COVID-19, and how it impacts us, you may be asked to serve in different roles than your regular position.

Amidst all the uncertainty in the world today, there is one thing I know for sure – together we can overcome the Coronavirus pandemic and come out stronger together.

Please – take care and stay well!

Thank You -

A handwritten signature in blue ink that reads "Jeff Branch".

Jeff Branch  
President / CEO  
Lutheran Social Ministries of Maryland