



Coronavirus (COVID-19) Update

April 3, 2020

Dear Carroll Lutheran Village Families,

I recognize that everyone at CLV may not have received this yesterday, so I am sending it today with updated information.

Since the coronavirus (COVID-19) outbreak, our team at Carroll Lutheran Village has taken every possible precaution to mitigate exposure of the virus in our community. The welfare, safety, and health of your loved ones is our highest priority and our teams are properly trained and ready to handle a COVID diagnosis.

In the last two days, we learned seven individuals tested positive for the coronavirus COVID-19. Six of the individuals are patients in the Health Care Center, following admission from local hospitals. Each individual is on isolation precautions in a private room. One individual is an employee currently at home self-isolating.

We are closely monitoring all residents and team members for signs and symptoms of COVID-19. Vice President of Operations Ken Connelly is in daily contact with Carroll County Health Officer Ed Singer and the Maryland Department of Health. Responsible parties are contacted if a resident has any significant change in condition.

We continue to adhere to all protocols set by the Centers for Disease Control and Prevention (CDC) and the Maryland Department of Health to mitigate further spread of the virus. These protocols include strict handwashing procedures and wearing full Personal Protection Equipment (PPE), including facemasks, eye goggles, gowns, and gloves when interacting with residents who are sick.

Residents are screened three times a day and anyone exhibiting symptoms is placed in isolation. Team members are screened at the start of every shift; anyone showing symptoms are sent home for self-isolation.



Other guidelines remain in place throughout the community, including:

- No visitation
- Health screening and temperature checks for all essential visitors, team members and residents entering the community
- Social distancing
- Meal delivery replaces communal dining
- Group activities and programs are canceled

What do your loved ones need to do? Take care of themselves and follow protocols.

Nothing is more important than keeping your loved ones healthy and safe. We're asking residents to follow the guidelines listed above and adhere to the stay-at-home order mandated by Gov. Larry Hogan on March 30. Every time residents leave our community and return, they risk the spreading of the virus.

If your loved one(s) experiences symptoms that include fever, cough, or shortness of breath, they should call their primary physician and remain in their home. Also contact Ashley at 443-605-1022.

We understand that connecting with your loved ones is important, now more than ever. Please email us at CLVCares@clvillage.org if we can help you connect via video chat, texting or social media. And, please, call or email us if you have any questions or concerns (410-848-0090).

We will notify you if there is any news or updates to report and will continue to provide our ongoing Tuesday Updates. Thank you for your patience, understanding, and prayers. We will get through this together. Take care.

John B. Henry
Executive Director
Carroll Lutheran Village