



Coronavirus (COVID-19)

Family Update

April 14, 2020

From the Executive Director

Dear Carroll Lutheran Village Families,

It's hard to believe that we are in the second month of this pandemic. Despite the disruption in our daily routines and anxiety that arises from the unknown, all of us are doing what we can to make the best of the situation.

Team members are working hard and giving their all to keep residents safe and healthy while creating some sense of normalcy.

COVID-19 Update

Please continue to keep those testing positive for coronavirus in your prayers. There are currently 26 individuals in the Health Center recovering. There are no coronavirus cases in independent living at Carroll Lutheran Village.

All of us appreciate the support and cooperation of you and your family members. These protocols and stay-at-home orders are far from convenient and you miss your families. However, when we make personal decisions that are in the best interest of everyone, we have a better chance of keeping our community safe. Here are a few reminders:

Residents are expected to remain at home in the community unless they have an essential reason to leave (i.e., a medically required doctor's appointment). Gov. Larry Hogan issued this Stay-at-Home order on March 30.

IMPORTANT NOTE: Residents who leave the community to an area of known Covid-19 activity are encouraged to complete a health screening and temperature check upon their return and are requested to self-quarantine for 14 days.

No Visitors are allowed, except to provide essential health care or compassionate care to residents. These essential visitors must complete a health questionnaire and have their temperature checked before entering the community.

We've had a couple of frequently asked questions this past week so we're sharing those here. If you have other questions, please email us at CLVCares@clvillage.org.

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Q1. Are residents supposed to wear masks when they are in the common areas of the main building, i.e. the mailroom?

CDC recommends individuals cover their faces with a cloth mask or object (i.e. scarf or bandana) if heading out of their homes. Internally, it is up to residents to decide, but we always recommend residents observe social distancing of 6 feet or more. A limited quantity of cloth masks made by volunteers are available at the 300 screening station.

Q2. Do our nurses, aids and the rest of the AL and HC workers have adequate PPE?

Yes. We track our inventory daily. We have several avenues that are filtering us PPE and we have strong relationships with the local health departments for additional resources if needed.

Q3. What if my family member is not feeling well?

Residents not feeling well or experiencing symptoms that include fever, cough, or shortness of breath, should call their primary physician and remain at home. They should also contact Ashley DiMaggio, Infection Preventionist, at 443-605-1022.



Residents in PPE stood outside of the main entrance last week to welcome and shower our staff with gratitude as they arrived for their morning and afternoon shifts.



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Broadway Comes to CLV

With social distancing and stay-at-home requirements in place, everyone is stepping up to keep things fun. Resident Linda Nichols (pianist) accompanied Michael Athens, our Director of the Health Care Center and Diven House for a performance of show tunes. Resident Sally Adams captured it all on video so CLV residents could watch the performance on closed-circuit TV. If you missed the performance or want to see it again, visit

<https://www.facebook.com/CarrollLutheranVillage/videos/2963835527017161/>.

Beacons of Hope in Faith

Spiritual health is essential to the well being of CLV residents, and our ministry continues to provide comfort and peace. Worship is being televised on the closed-circuit TV. Chaplains write letters of support to residents and offer interfaith resources to our team and residents. Residents have access to prayer, inspirational quotes, and opportunities to sign up for daily reflections, weekly devotions, and "prayer time" via conference call.

Questions, Suggestions or Concerns?

Families, friends and residents with questions, concerns, suggestions may call or email us. Voice messages left after business hours will be returned the following business day.

- **CLV Cares Hotline: 443-605-1013**
- **CLV Cares Email: CLVCares@clvillage.org**
- Visit www.clvillage.org or <https://www.facebook.com/CarrollLutheranVillage/>

Take care,

John B. Henry
Executive Director
Carroll Lutheran Village