



Coronavirus (COVID-19) Family Update

April 5, 2020

From the Executive Director

Dear Carroll Lutheran Village Families,

It is with a heavy heart that I report the passing of a community member in connection with COVID-19. She was in her 90s and a recent transfer from a Maryland hospital to our skilled nursing and short-term rehabilitation center. Please pray for her family and for our community as we continue to battle the spread of COVID-19.

Currently, there are seven community members isolated in the skilled nursing center and rehabilitation center who have tested positive for COVID-19. Two team members testing positive are at home recovering in isolation.

Our COVID-19 task force continues to be in daily contact with Carroll County Health Officer Ed Singer and the Maryland Department of Health. We continue to follow the protocols and guidelines as directed by the Department of Health and the CDC. Team members are assigned to specific areas and are wearing the Personal Protective Equipment we provided. Healthcare staff is not being shared between levels of care.

Be assured that we are following every protocol to help prevent the spread of the virus and to keep your loved ones safe. Our No Visitor policy remains in place, along with social distancing and the screening of essential health care workers.

Our community is following the stay-at-home order issued by Gov. Larry Hogan. Our team members are considered essential workers and they continue to travel to and from our community to provide care and service to residents.

Please remember that COVID19 is particularly hard on people who have underlying health conditions. Those individuals should continue to take every precaution during this pandemic, including staying at home, practicing social distancing and proper hand washing.

We know seeing your loved ones would offer a sense of relief and peace of mind, especially now. We know you miss them; they miss you too. Again, we encourage you to please take advantage of video chats, texting, phone calls and social media, if you haven't already.

If you need help connecting or if you have any questions or concerns, please call the **CLV Cares Hotline at 443-605-1013** or email CLVCares@clvillage.org. You may also visit www.clvillage.org or @CarrollLutheranVillage on Facebook for updates.

We will continue to notify you if there are updates and you will continue to receive Tuesday updates. Thank you for your patience, understanding and prayers. Together we will get through this. Take care and be well.

John B. Henry
Executive Director
Carroll Lutheran Village