

Coronavirus (COVID-19) Resident Update

April 28, 2020

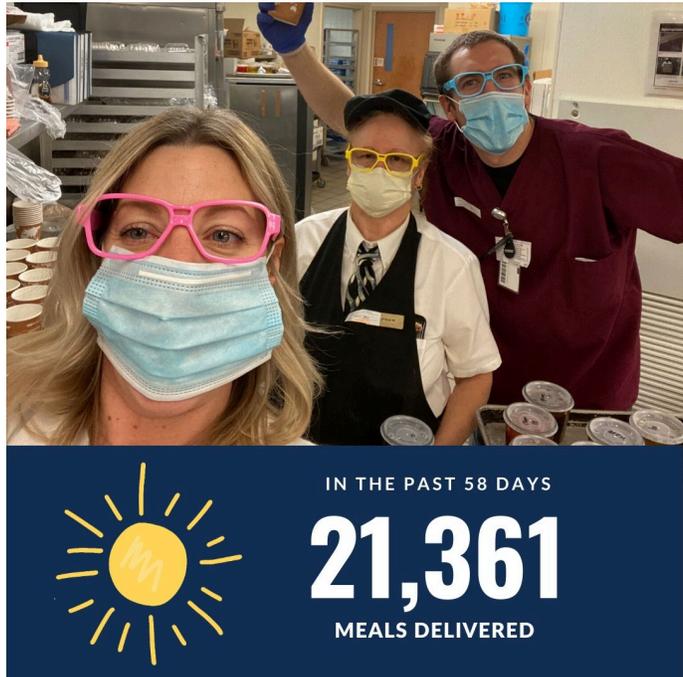
From the Executive Director

Dear Residents,

First, a shout-out to Dining Services at CLV. Since the start of coronavirus, this amazing team had prepared and delivered 21,261 meals!

The State of Maryland is cautiously and slowly considering reopening places of business. At Carroll Lutheran Village, we're staying the course.

Our community is not out of the woods yet. Risk of exposure to COVID-19 remains very real. Until there is a vaccine or a proven method for treatment for COVID-19, we'll continue to rely on behavioral actions like social distancing, stay-at-home measures, and visitor restrictions. These have proven to be our best option for prevention so far and we'll follow these protocols and procedures until we're advised otherwise by state and national health officials.



COVID-19 Update

There is one confirmed case of COVID-19 in Independent Living and zero confirmed cases in Assisted Living. The IL resident is someone who has been in the hospital and the Health Care Center and has been isolated in their apartment; they were transferred to the hospital.

In the Health Care Center there are a total of 23 individuals and 10 staff members who have tested positive for COVID-19; eight individuals have died in connection with the virus. Please keep in mind, these are cumulative numbers. Of these:

- Eighteen residents are on the other side of 14 days since being diagnosed.
- One has successfully discharged home.
- Three team members who tested positive are recovered and returning to work.



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We continue to adhere to all preventive measures and protocols we have in place, including:

- Team members working in the Health Care Center are not providing care or service anywhere in the Independent Living or Assisted Living buildings.
- All staff members caring for sick patients wear personal protective equipment (PPE). We track our PPE inventory daily. We have several avenues filtering us PPE, and we have strong relationships with the local health departments for additional resources if needed.
- All team members throughout the community undergo health screenings and temperature checks prior to and at the end of each shift. All health care workers are screened, and have their temperature checked prior to the start of each shift, every 8 hours, and before leaving the facility.
- The COVID-19 task force meets daily and takes direction from the Carroll County Department of Health and the Maryland Department of Health.

A Few Reminders:

- Residents are requested to **remain at home** in the community unless they have an essential reason to leave (i.e., a medically required doctor's appointment).

IMPORTANT NOTE: Residents who leave the community to an area of known COVID-19 activity are encouraged to complete a health screening and temperature check upon their return and are requested to self-quarantine for 14 days.

- Residents are requested to wear cloth masks when leaving their home for any reason, including picking up the mail.
- There are No Visitors Allowed, except to provide essential health care or end-of-life care to residents. These essential visitors must complete a health questionnaire and have their temperature checked before entering the community.
- Residents not feeling well or experiencing symptoms that include fever, cough, or shortness of breath, should call their primary physician and remain at home. Also contact Ashley DiMaggio, Infection Preventionist, at 443-605-1022.



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Stay Informed

Tuesday Letter from Executive Director

This weekly letter informs residents and families of:

- Additional positive COVID-19 cases or COVID-19 related casualties.
- COVID-19 recoveries.
- Changes in operations, programs, and services related to COVID-19.
- Local, state, and national mandates that impact you or our community.

Special Announcements from Executive Director

These announcements inform residents and families of:

- Timely announcements that affect the health, wellness, safety of residents and team members.

Anyone can subscribe by visiting www.clvillage.org and clicking on the “Subscribe” button at the top of the homepage. All residents and family members who subscribe will receive these updates via email. A printed version will be placed in your mailbox.

Drawing Room Meetings

Held on the third Friday of each month at 10 a.m., you can view the meeting on Channel 24. The video of this month’s meeting is on our Wellness Channel at <https://www.youtube.com/watch?v=F91PrrPc2sU>

Life Enrichment Updates

Emailed to residents and printed and placed in mailboxes.

How Can We Do Better?

We value your feedback and want to hear from you. You and your family are encouraged to email or call us anytime with your questions or concerns:

VISIT: CLV’s website: www.clvillage.org/coronavirus

CALL: CVL Cares Hotline: 443-605-1013

EMAIL: CLVCares@clvillage.org

Take care,

John B. Henry
Executive Director
Carroll Lutheran Village