



April 1, 2020 | COVID-19 Update

Dear Carroll Lutheran Village Residents,

For the past several weeks we've taken every possible precaution to mitigate exposure of the virus in our community. Keeping you safe and healthy during this global pandemic remains our priority and our teams are properly trained and prepared to handle a COVID diagnosis.

Today, we learned four individuals at Carroll Lutheran Village tested positive for the coronavirus COVID-19. Three of the individuals are patients in the Health Center. Each individual is in isolation and in a private room receiving medical treatment. One individual is an employee who works in the Health Care Center and is currently at home self-isolating.

We are closely monitoring all residents and team members for signs and symptoms of COVID-19. Vice President of Operations Ken Connelly is in daily contact with Carroll County Health Officer Ed Singer and the Maryland Department of Health.

We continue to adhere to all protocols set by the Centers for Disease Control and Prevention (CDC) and the Maryland Department of Health to mitigate further spread of the virus. These protocols include strict hand washing procedures and wearing full Personal Protection Equipment (PPE), including face-masks, eye goggles, gowns, and gloves when interacting with residents who are sick.

Patients are screened three times a day and anyone exhibiting symptoms is placed in isolation and monitored. Team members are screened at the start of every shift; anyone showing symptoms is sent home for self-isolation.

Other guidelines remain in place throughout the community, including:

- No visitation
- Health screening and temperature checks for all essential visitors, team members and residents entering the community
- Social distancing
- Meal delivery to residents' doors in IL
- Meal tray delivery to residents' rooms in AL and Health Care
- Group activities and programs are canceled

What do you need to do? *Take care of yourself and follow protocols.*

Nothing is more important than keeping you and our entire community healthy and safe. Please follow the guidelines listed above and adhere to the stay-at-home order mandated by Gov. Larry Hogan on March 30. Every time you leave our community and return you risk the spreading of the virus to others.

If you are experiencing symptoms that include fever, cough, or shortness of breath, call your primary physician and remain in your home. Also contact Ashley at 443-605-1022.

We understand that connecting with your loved ones is important, now more than ever. Please email us at CLVCares@clvillage.org if we can help you connect via video chat, texting or social media. And, please, call or email us if you have any questions or concerns (410-848-0090).

We will notify you if there is any news or updates to report and will continue to provide our ongoing Tuesday Updates. Thank you for your patience, understanding, and prayers. We will get through this together.

Take care and be well.

John B. Henry
Executive Director
Carroll Lutheran Village

For the most up-to-date information regarding COVID-19, please visit the CDC website at <http://www.cdc.gov/covid19> or visit www.clvillage.org

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