

## CORONAVIRUS (COVID-19)

Family Update

May 19, 2020

From the Executive Director



Dear Families,

Last week we honored our nurses for their tireless dedication and hard work throughout the year. Flowers, cards and notes of appreciation from residents and families made these everyday heroes feel especially appreciated and loved.

On social media, residents have shared their appreciation for our entire team, calling them "Heroes on the Hill." Everyone's kindness and words of gratitude matter. Thank you.

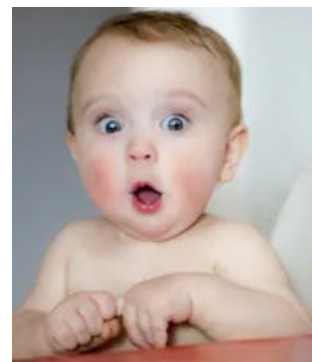


## How Many Deliveries??

**66,000 deliveries....and counting.** Since early March, the Culinary Services Team has delivered more than 67,000 meals and grocery items to our residents' doors.

Some other fun facts worth noting!

- 3,205 McVillage meals were delivered and 2 weeks ago the team introduced the Nugget meal. Both are a huge hit!
- For Cinco de Mayo, the team led a Congo line throughout community.
- In the Health Care Center, residents devoured omelets made at our Omelet Station.



## What's Cooking at CLV?

Crab cakes and salmon cakes! On this episode of "What's Cooking," Chef Kevin walks us through recipes for delicious salmon and crab cake dishes.



<https://www.facebook.com/CarrollLutheranVillage/posts/2141708472641905>

## COVID-19 Update

### *Tuesday, May 19, 2020*

Staff Positive Cases: 12  
Staff Deaths: 0  
Resident Positive Cases: 38  
Resident Deaths: 10



Please keep in mind, these are cumulative numbers. Of these:

- 21 residents are on the other side of 14 days since being diagnosed.
- 6 have successfully discharged home.
- 5 are currently positive in the HCC, though this includes some residents that came to us from the hospital already positively diagnosed.
- 7 staff who tested positive are recovering and returning to work.

## Universal Testing for COVID-19

### Do residents qualify?

A few weeks ago, Governor Larry Hogan issued an Executive Order for Universal Testing in long-term care facilities.

For months, our team members have been in PPE and practicing diligent hand washing and infection control measures. In our research and our discussions with state and local health experts, we understand there is a strong possibility that we will see a rise in the number of cases in both assisted living and health care. We are prepared and have a proper staffing protocols in place to ensure continuity of care and services continue.

As of today, universal testing does not apply to residential living. Only individuals who exhibit symptoms qualify for COVID-19 testing. This would be done by contacting the resident's physician.

Residents not feeling well or experiencing symptoms such as chills, muscle pain, headache, sore throat, new loss of taste or smell, fever, cough or shortness of breath. should call their primary physician, remain at home, and contact Allison Herman, Care Coordinator, 443-605-1033.

## Stay-at-Home Mandate Lifted in Maryland

### What does this mean for residents?

Gov. Larry Hogan has lifted the stay-at-home mandate in Maryland, but at Carroll Lutheran Village, we're staying the course. **There are no changes to our current restrictions and protocols.**

There is continued risk of COVID-19, especially for people over the age of 65 and with underlying health conditions. CEO Jeff Branch explained in his letter to families on May 15, 2020:

*"As a community, we are in this together, and we need to be mindful that the decisions we make as individuals impact the health of an entire community. We encourage and advise everyone to keep this in mind as they make decisions about whether to leave the community and venture off-campus."*

*"For the past three months, you have trusted us to do what's best for everyone's health, safety and well-being. We appreciate everyone's support, cooperation and endless grace. This hasn't been easy."*

*Your health and safety remain our top priority, and we will continue to follow the directives set by national and state health agencies."*

## From the Bottom of Our Hearts...

**THANK YOU** for cooperating and supporting our efforts to help keep the community safe.



Cabin fever, stir crazy, there are lots of ways to describe how many of your family members - and you! - are feeling. And yet, everyone continues to bless us with grace and patience. Thank you. We will get through this pandemic, together. ❤️🙏❤️

## Preventive Measure & Protocols

- Clinical Team members working in the Health Care Center are not providing care or service anywhere in the Independent Living or Assisted Living buildings.
- All team members throughout the community must undergo health screenings and temperature checks prior to the start of their shifts.
- All health care workers are screened and have their temperature checked prior to the start of each shift and every 8 hours.
- All staff members caring for sick patients wear personal protective equipment (PPE).
- Residents are requested to wear cloth masks when leaving their home for any reason, including picking up their mail.

- There are **No Visitors Allowed**, except to provide essential health care or compassionate care to residents. These essential visitors must complete a health questionnaire and have their temperature checked before entering the community.

### **Subscribe to Weekly Updates**

Anyone can subscribe to CLV's weekly updates by visiting [www.clvillage.org](http://www.clvillage.org) and clicking on the "Subscribe" button at the top of the homepage. A printed version of these letters is also placed in residents' mailboxes and mailed to family members.

For Updates and Information, visit [www.clvillage.org](http://www.clvillage.org), email [CLVCares@clvillage.org](mailto:CLVCares@clvillage.org) or call CLV Cares Hotline 443-605-1013

Take care,

John B. Henry

Executive Director  
Carroll Lutheran Village

