

# CORONAVIRUS (COVID-19) UPDATE

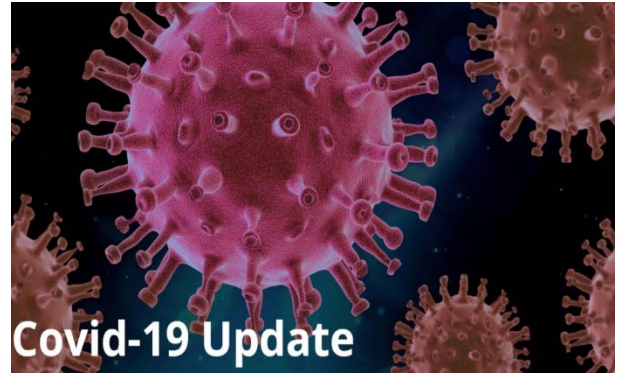
Family Update Letter

November 10, 2020

## From the Executive Director

Dear Families,

As we continue our weekly testing, we have had two staff members test positive for the coronavirus: a Housekeeper on October 29<sup>th</sup>, and a PRN Rehabilitation Therapist last Friday. Both, of course, will remain away from work until cleared. As of this moment, we do not have any positive residents, though we are waiting on the results of our latest round of testing.

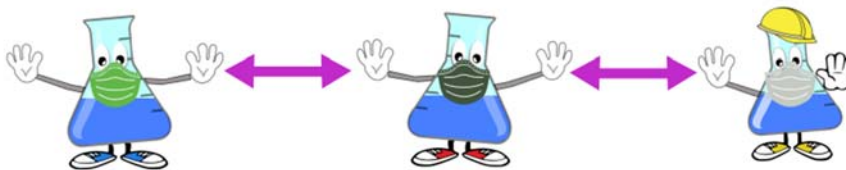


## Indoor Visitation

Unfortunately, due to the recent positive staff cases in the HCC, we are now considered in “outbreak status” which means we must suspend indoor visitation. We continue to offer window visits and outdoor visitation, with exception to those on isolation precautions.

Residential Living visitation, both indoors and outdoors, are not affected by this. Please continue to call and make reservations for indoor or outdoor visits.

Social distance, please



I would like to take this opportunity to remind you to continue the protocols that are in place. We are all growing weary during this pandemic, but we must not falter in our commitment to keep one another safe. As cases are on the rise around our state and country, we must do our part to protect one another. Continue to wear your mask, wash your hands and physically distance.

## Welcome Jennifer Miller

I am pleased to announce Jennifer Miller as the next Director of Healthcare Services, responsible for the Health Care Center and Diven House. Jennifer brings considerable experience to the role, having been a licensed nursing home administrator since 1996. Jennifer began on November 2<sup>nd</sup> and has been working with our Interim Administrator Shawna Maraj.



## Dining Updates

Café and Bistro Menus – To provide more food choices, beginning November 1<sup>st</sup> the Café and Bistro began to prepare two different menus each day. The Café delivers to St. Mark Way, St. Matthew Court, 205 Building and 201 Building. The Bistro delivers to Luther Drive, Shriver Lane, Weller Circle, Weller Way and St. Paul Court. Residents who wish to order from the opposite dining venue must pick their food up at that venue.



Thanksgiving Dinner – Will be held in the 205 Dining Room by reservation only for a maximum of 4 people (resident's only). Residents should call for reservations. The same menu will be offered for delivery and pick-up from the Bistro and Café.

We appreciate your continued support and cooperation.

John B. Henry  
Executive Director  
Carroll Lutheran Village