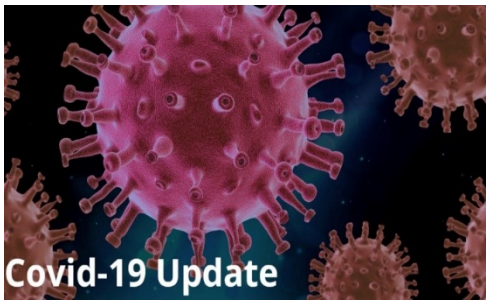
Resident & Family Letter
June 29, 2021

From the Executive Director

Dear Residents and Families,



We currently have no positive staff members or residents in the Health Care Center or Diven House, and no known positive cases in Residential Living. These numbers are up to date as of Tuesday evening.

Visitation

Health Care Center and Assisted Living visitation guidelines will be changing effective July 1, 2021. Several of the protocols give more freedom to visitors that show evidence of vaccination; however, showing evidence of vaccination is purely voluntary.

What's changing?

- Visits will no longer need to be scheduled.
- Window visits are discontinued. All visits will be either indoors or outdoors.
- Visiting hours will be expanded to 11 am – 7 pm, 7 days a week.
- If visiting outdoors, one party from the visiting group will bring their loved one outdoors to the outdoor visit. If you need assistance, please visit the nurse's station.

What's not changing?

- There will still be a 2-visitor indoor limit. Please coordinate visits with family to prevent more than two arriving at a time.

Those wishing to have more than two parties visit at a time should plan to visit outdoors.

- ALL visitors, whether indoor, outdoor, scheduled, or essential, MUST still be screened at the lobby prior to each visit.
- ALL visitors must remain masked in all common areas.
- If your loved one has a private room, you must still show evidence of being fully vaccinated to visit unmasked, if all parties have been fully vaccinated.
- If your loved one shares a room, all visitors must remain masked regardless of vaccination status. The visitation room continues to be available when unoccupied for private visitation.
- The Health Department also deems the 300 Lobby to be part of the HCC. That means when you arrive to visit, regardless of vaccination status, you must remain masked. You can unmask once you are in a private setting, if all parties are fully vaccinated.

An important reminder for guests. Please do not park in front of the ambulance entrance. This area must always remain open in the event of an emergency.

Guests will now park and enter at the screening area. Those having outdoor visits may park at the Health Care Center, however, one visitor will park at the screening area and bring their loved one outside to the visit where the rest of the party is.

I would like to remind you to please be patient and courteous. We are glad that we are able loosen visitation restrictions, but as visits no longer need be scheduled, we will not know exactly how much space is needed at any given time.

Residential Living Food Service Updates

Beginning July 1st, vaccinated guests and visitors may dine in our Residential Living Dining Rooms. Residents will make reservations and guests will need to be screened at the main entrance and provide evidence of vaccination.

Notes

- Residents visiting the Health Care Center or Diven House must be screened at the screening area and be masked. If you would like to unmask during your visit, please provide evidence of vaccination at the screening area.
  This will need to be provided at each visit. We do not track medical records regarding vaccination at screening.
- Overnight guests must be fully vaccinated and pre-approved. Please review the visitation policy for full details.

Please contact me or contact the CLV Cares Hotline at 443-605-1013 or CLVCares@clvillage.org with any questions.

Take care and be well,

Thank you.

John B. Henry
Executive Director