Resident Letter
October 11, 2021

From the Executive Director

Dear Residents,

We currently have one positive staff member in Assisted Living, though there has been no risk of resident exposure (they have been away from campus), none in the Health Care Center. We have had three recent positive cases in Residential Living. We are in outbreak status until at least October 25, for the Health Care Center and Assisted Living. However, since we have successfully completed one round of negative testing, we are allowed to be open for visitation. These numbers are up to date as of Friday afternoon.

Carroll County is currently rated as a "High" prevalence county in terms of the Delta variant. Protect each other; wear your masks.

Visitation

We are currently in outbreak status for the Health Care Center and Diven House, but as mentioned above, we are able to open visitation at this time.

- In person visits are allowed without an appointment from 11 am – 7 pm, 7 days a week.
- No more than two visitors at a time.
- No more than two hours per visit, per day, per visitor.

If you ever have any questions or need clarification, please feel free to reach out to the CLV Cares Hotline at 443-605-1013, visit www.clvillage.org or email CLVCares@clvillage.org.

The CDC and MD Department of Health mandates all visitors, vendors, and staff must remain masked in common areas, regardless of

vaccination status. You can unmask once you are in a private setting if all parties are fully vaccinated.

I would like to remind you that ALL visitors, indoor, outdoor, scheduled, essential, whatever the reason may be, MUST be screened at the lobby prior to each visit.

Renovations

Designs for the March 2022, 201 Building renovations are complete, and we will be sharing storyboard renderings soon, as well as scheduling another presentation for you.

Food Service Updates

- We are pleased to announce the Bistro will be open on the weekends beginning Saturday, October 16th, and Sunday, October 17th.
- Thank you for your patience as we work through shortages with staffing and food deliveries.

Dining Feedback - If you have a comment you'd like to share or need to ask one of our culinary professionals a question, please contact Food Service at **diningfeedback@clvillage.org.**

Flu Shot Clinic

- October 13th at the Wellness Center
- October 14th in the 201 Activities Room

Appointments are required, please call 443-605-1070.
Reminder – you will need to bring the completed consent form and your Medicare card. Consent forms are in your mailrooms.

New Staff

Please welcome our new Associate Chaplain, Reverend Charles Marshall. Chaplain Marshall comes to CLV with more than 30 years' experience as a Lutheran Pastor, most recently with Immanuel Lutheran Church in Manchester, Maryland. He earned a Master of Divinity degree from the Lutheran Theology Seminary in Gettysburg, PA., and a Bachelor of Arts degree in Linguistics from Syracuse University. Rev. Marshall lives in Westminster. Please join me in welcoming Chaplain Marshall to the Carroll Lutheran Village family. His first day was Monday, September 13, 2021.

Hopefully, you have had a chance to meet our new Resident Life Coordinator, Jordan Haegerich, who started on August 30th. He has extensive experience in resident life and comes to us from Brightview.

Kimberlee Birckhead has experience in buildings, grounds and maintenance joined Facilities as the Assistant Director on Thursday, September 16th.

Postage Rates

Please note that the postal service has recently raised rates on several items. On August 29, 2021, stamps increased from .53 to .58. You can find full details of all change at https://faq.usps.com/s/article/2021-Postage-Price-Changes.

Copying

Now that the library is open, please utilize the library for making necessary copies. Should you need something in bulk, please contact Kim Pyles in advance at 443-605-1006 or kpyles@clvillage.org.

Upcoming Events

- In-Person Chapel Service – This occurs every Sunday morning at 10:30 am. You may screen in at the Chapel by entering through the outside Chapel doors or by coming through the 300 Lobby. The shuttle is available for transportation.
- Coffee Chat – October 13th at 3:30 pm. Please send all questions or concerns to jhenry@clvillage.org or by calling 443-605-1003 before 9:00 am.
- Drawing Room Discussion – October 15th at 10:00 am on Channel 24. Receive updates from the staff and Residents' Association Council.
- Halloween Party – October 29th – Sponsored by the Social Committee for Residents Only – 2 pm in Krug Chapel. No RSVP required.

Notes

- Residents visiting the Health Care Center or Diven House must be screened at the screening area and be masked. If you would like to unmask during your visit, please provide evidence of vaccination at the screening area. This will need to be provided at each visit. We do not track medical records regarding vaccination at screening.
- Please ensure that you are fully completing the form, including writing your temperature on the screening forms in the Chapel. There are new forms highlighting the areas that must be completed. As a convenience to you, we are offering this self-service in the chapel, but the forms must be completed properly and completely for us to be able to continue it.
- I would like to thank everyone who completed a Holleran Survey. We appreciate your taking the time to complete your survey, and we look forward to learning from the results.
- We are working diligently to arrange clinics to provide the Pfizer booster shot. I do not think it will be much longer. However, if it is easy for you to receive the booster in the community, I encourage you to go ahead and get the protection.
- Scams are continuing; in particular are callers with various ruses to get you to give them your Social Security number or Medicare number. No legitimate representative will be calling for this information, so DO NOT SHARE IT.

Pay attention to Resident Life and Food Service flyers for more information and a listing of events taking place across the campus.

Thank you.

John B. Henry
Executive Director