



August 13, 2023

Dear Diven House Residents and Families:

As of today, our outbreak status has begun. We had positive COVID-19 cases in one department that were found to be originated outside of Carroll Lutheran Village. Monitoring residents and team members for symptoms and testing when needed, will continue.

For everyone's safety, anyone who is experiencing cold-like symptoms should refrain from coming to CLV.

- Visitors should plan to visit when they are feeling better.
- Team members should refrain from working until they feel better.

All residents and team members continue to be diligent in practicing proper infection control prevention efforts.

There is no interruption of dining or activity programming.

I will continue to provide updates on all changes in our outbreak status.

Sincerely,

Jennifer Miller, NHA
Director of Health Services